



July 23, 2010

To: Steve Harrel and Hunter Engineering Company,

From: Rich Waksmonski Peterson Toyota Service Manager

After spending an extensive amount of time researching premium tire changers and wheel balancers, it became quite clear the choice was going to be a Hunter. Our Toyota and Lexus Service Center changes a high volume of 18"-20" tires and wheels that come standard off the sales lot. Over the last few years, it was obvious our old rim clamp could not handle everything we see on a daily basis come through our facility. We looked at the Good, Better and Best options for equipment and selected the BEST!

What we needed was a tire changer with enough power to dismount and mount anything on today's market and not damage the tire or wheel. So, Hunter's New TCX575 was a perfect solution to eliminate injuries we wanted to avoid. Taking the bar and bars out of our technician's hands was of utmost concern as we could see an accident pending to occur down the road unless equipment changes were made.

The results are; having a lever less tire changer, the power to dismount and mount tires safely, a wheel lift to assist with heavy assemblies, and less man hours only needing one technician to accomplish this task. And finally, damage to our customer's tires and wheels and/or our technician has been eliminated.

Secondly, Peterson Toyota needed to add the other half of the premium package with Hunters Road Force balancer. It also included a wheel lift for safety, the Hammer Head for accuracy the first time for weight placement and a printer to sell services to customers and warranty documentation.

The ironic part has been not only the safety and time savings, but now they get to use the new piece of Hunter equipment as this machine continues to help grow our tire and wheel business for our service department. Its fun, having a part of our service menu our techs look forward to performing, rather than avoiding or dreading too previously complete.

Thank You Steve and
Thank You Hunter!
Sincerely,

Rich Waksmonski
Peterson Toyota Service Manager



